

4<sup>th</sup> February 2019

Dear Parent/Guardian

## SCHOOL MEALS

Pembrokeshire County Council is changing its school meals policy. **Consequently, from March 4<sup>th</sup> 2019, Ysgol Bro Gwaun will no longer be able to accept cash at the school.**

All coin loaders will be removed and replaced with balance checkers so that pupils can check their balance.

School Meal accounts can be credited in the following ways:

- Via the PCC website [www.pembrokeshire.gov.uk](http://www.pembrokeshire.gov.uk). You will need to register on the 'My Account' facility and create a password. Select 'My Services', cashless catering balance. Enter your child's date of birth and Account reference number, click **check balance**. You are then able to check the balance on the account and top up if necessary by following the instructions on screen.
- By using the Pembrokeshire Automatic Telephone Payment Service on 01437-775164
- By telephoning the County Council's Contact Centre on 01437-764551(9am-5pm Mon-Fri)
- By visiting the County Council's Customer Service Centers in various locations

**Please note that payments will not credit the School Meal Account until the following morning**

If your child has lost his/her card or you need to be reminded of your child's Account number, please contact the Catering Section via [cashless.catering@pembrokeshire.gov.uk](mailto:cashless.catering@pembrokeshire.gov.uk) or telephone 01437 775943.

**Should you have any other queries or concerns please contact Nia Davies (Pembrokeshire County Council) at [nia.davies@pembrokeshire.gov.uk](mailto:nia.davies@pembrokeshire.gov.uk)**

## School Meal Discount

Have you got three or more children in any Pembrokeshire school?

If so, a 'Family' discount of 50p per child, per meal is available. Saving you at least £1.50 per day! You must have three or more children who attend a primary or secondary school within Pembrokeshire. Please contact the office on 01437 775943 for more details.

For a copy of the cafeteria price list and further information in relation to the Family discount scheme, please see [www.pembrokeshire.gov.uk/school-meals](http://www.pembrokeshire.gov.uk/school-meals)

We look forward to providing our customers with a healthy nutritious meal every school day.

## Free School Meals (FSM)

Our cashless system makes it totally anonymous to claim your free school meal allowance of £2.50 per day from September 2018. To claim your FSM allowance, please go to [www.pembrokeshire.gov.uk/school-meals](http://www.pembrokeshire.gov.uk/school-meals) or phone 01437 775943 for a claim form.

